

# Curriculum vitae

## Ir. Erik Verheul

### Scrum master and Agile coach / project- and interim manager

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### Experience overview

- 1990 — present: Scrum master and Agile coach, project- and interim manager
- 1990 — 2006: ICT Project- and interim manager
- 1985 — 1990: Manager of a start-up company
- 1983 — 1985: Change manager
- 1980 — 1983: Account Manager / Sales representative

### Profile

Today, many companies see the urge to become Agile to attain a shorter time to market, better quality, higher productivity and an attractive work climate. As a seasoned IT interim and project manager I noticed this change. Since 2006 I act more and more as Scrum master and Agile consultant. I have a coaching and facilitating leadership style, strong analytical skills and am always investigating new ways to create software that exceed the expectations of the client. I am a certified LeSS practitioner, SAFe agilist, Scrum master, Prince 2 project manager, Sun Certified Enterprise Architect and have knowledge and experience with CI (Continuous Integration) and DevOps. I prefer long term success above short term showcases. Improving engineering practices from day one are key. I proved to be pragmatic and successful even in not (yet) agile organisations. For me my assignment is a success when it brings the value intended by the stakeholders as well as a sustained improvement in co-operation and productivity.

### Education

#### Eindhoven University of Technology

Master's degree in Industrial Engineering and Management Science

Specialisation: Business control systems and computer science

### Certificates

- Certified LeSS practitioner (see <https://less.works/profiles/erik-verheul>)
- PMI Lean Six Sigma Yellow Belt
- Certified SAFe Agilist (Scaled Agile Framework)
- Certified ScrumMaster
- Prince 2 practitioner
- Sun Certified Enterprise Architect for J2EE (score 95%).
- 'MCSE certifications for Networking basics', 'Implementing and supporting Windows NT Server' and 'TCP/IP on Windows NT' concluded with a certificate of excellence
- Post academic Management course (University of Maastricht, department of economics)

### Languages

Dutch (native speaker), English, German (spoken)

## Experience

### 8/2018-10/2018 ABN-AMRO - Scrum master and Agile coach



Scrum master of a data science and a software implementation team. I helped the data science team to recognize their purpose being fraud detection and start using Scrum as their process. Meanwhile supporting the mature dev-ops Scrum team to understand their role and improve the cooperation with the fraud detection team.

*Technology: Azure cloud, big data, Feedzai, Spark, Hadoop, Kafka, Cassandra.*

### 4/2018 - 8/2018 – break

I took a break as both my parents have died. Also active on two open source projects, Jenkins and OneBacklog. *Technology: Git, Java, Vue.js, CouchDB.*

### 1/2018 - 3/2018 PostNL – SAFE Release Train Engineer



As RTE I helped preparing the business and the 7 logistics IT teams for their first Program Increment event which proved to be a success.

### 2/2017 - 10/2017 BINCKBANK - Scrum master and Agile coach



Binckbank is currently transforming to an agile organization. I coached 4 teams in a row to become productive and self-organizing so that a permanent Scrum master could take over. I also contributed to the overall transformation process. *Technology: .Net, Javascript, React, HTML5 and CSS 3.*

### 1/2016 - 10/2016 Royal FloraHolland - Scrum master and Agile coach



As Scrum coach, I set up the logistic team in Naaldwijk. In Aalsmeer I took over the role of Scrum master for two logistic teams from my predecessor. For the high-profile U-KoWaLa (Uniforme Koppeling Wagen met Lading) project I successfully introduced the PI (Program Increment) of the SAFe framework. *Technology: .Net, MS-Sql, AngularJS, Azure.*

### 2/2015 - 10/2015 ABN-AMRO Netherlands - Scrum master and Agile coach



The goal of the TOPS2020 project is to re-engineer the IT landscape. I successfully introduced Agile and Scrum for the teams who transform the core systems of the bank. Apart from the TOPS2020 project I coached a new business driven 'Client program' team and created a shared backlog for this and 4 co-operating teams in Jira. *Technology: IBM private cloud, service orientation.*

### 2014 ING Netherlands – DevOps coach



Via TCS I replaced the continuous delivery coach of 4 DevOps teams of the Global Instructions and Order Management (GIOM) of the Global digital channels & payments division. *Process: Scrum. Technology: Maven, Jenkins, Sonar, ALM, Artifactory, Fortify, Nolio, Java, Oracle PL/SQL, Tibco, WTX.*

### 2014 Vektis CV – Scrum master and coach



Vektis wanted to investigate if Scrum has the expected advantages for BI projects. As Scrum master I coached two cross functional teams totalling about 20 persons with data managers, ETL, SAS, Cognos, test and domain specialists. Thanks to my effort the teams moved from Waterfall to Scrum and worked with clear goals and focus. This turned out to be so successful that the management decided to continue using Scrum. *Technology: ETL, SQL, IBM Netezza, PowerCenter, SAS and Cognos.*

### 2014 Delta Lloyd – Scrum master and coach



Two Scrum teams totalling about 14 persons realise part of the program 'one single client view'. The team members including the product owner were new to Scrum. I successfully coached the product owner and the teams to come up-to-speed. From now on the Arnhem location will work with dedicated Scrum teams, a breakthrough. *Technology: Oracle RDBMS, PL/SQL, Java 6,*

*Websphere.*

### **2013 Mirabeau – program manager**

I was responsible for five related E-commerce projects in The Netherlands and Belgium of the Maxeda DIY group, a major client of Mirabeau. One of them was the successful migration to the Amazon cloud. Four teams with more than 20 persons all together. *Process Prince 2, Technologies Amazon EC2, Hybris, SAP, Web.*

### **2013 KLM – delivery lead**

The goal of the Inspire Search project is to increase the conversion on the KLM.com site by improving the user experience. As delivery lead I was responsible for the timely delivery of the monthly releases in co-operation with Operations, the business and the three development teams. These teams sized more than 20 specialists all together. *Process: A mix of Scrum with Prince 2 and ITIL. Tooling: Jira/Greenhopper, HP Service Manager.*

### **2011 – 2012 Ahold – Scrum master and coach**

I introduced Scrum as a means to target an otherwise impossible deadline. The time-to-market of the software changes (including a SEPA integration) for the Praliné project has been reduced from months to weeks. I supported three teams totalling 16 persons partly located in India. *Process: Scrum. Technology: Oracle, PL/SQL.*

### **2010– 2011 Verheul Consultants**

Advice work for existing relations like the local counsel. Finally, time for my certification for Scrum and Prince 2 and to update my Java Enterprise knowledge. Evaluation and test of the now favourite tools for source code management and continues integration. These tools are a requisite for the use of Scrum for software development.

### **2007 – 2009 Dutch National Police – lead engineer, project manager – Scrum coach**

For almost three years I was responsible for the application support and maintenance of the national criminal investigation and identification applications. I was responsible for budgeting, maintenance and the two-yearly releases of the applications. I represented the software house in the replacement of the national fingerprint system HAVANK and the realization of the new national ID protocol PROGIS. The political arena is complex and the used technologies are divers: Open VMS, .Net, Sybase, Java, Websphere, and Oracle. Multiple teams. *Process: Prince 2, RUP.* For one team I introduced the Scrum approach.

### **2006 Stageminds – project manager**

Stageminds is a company with several unique products for work flow and document processing. As project manager I was responsible for the software development and roll-out of a mega contract for the ING bank. The system designed to comply with the WID (Wet Identification) went successfully into production.

### **2006 BBNed – Scrum master**

The order-entry module of the OSS/BSS system needed to be replaced after BBNed decided to in-source the production software. The project was over time and over budget when I got my assignment. Thanks to the Scrum approach and my attention to improve the test environment and methods I got the project under control. The environment is complex: *Bea/Weblogic, Hibernate, Oracle, XML, Tibco/Inconcert, Tibco/Rendezvous certified messaging, Cramer, Peoplesoft/configurator, Siteminder.* *Process: Scrum.*

### **2005 – 2006 Delta Lloyd health insurances – project manager**

Technical project manager for the implementation of a new label for diabetics. Responsible for the internal and external IBM (*Websphere, Oracle, XML*), OPG (*.NET, ASP*) and Mail Order Solutions (*.NET, ASP*) planning, architecture, design and realisation. January 9 the site was launched successfully, despite the late start only 8 days after due date.

*2005 stadsdeel ZuiderAmstel - interim- & project manager*

*2002 – 2004 Verheul Consultants - project manager / several customers*

*1998 – 2001 Activity Project Management Services*  
*Lucent Technologies - project manager*  
*Amsterdam Airport Schiphol – test- & project manager*  
*VNU Publitec – interim- & project manager*

*1996 – 1998 Triple P / Project & interim manager (multiple simultaneous projects)*  
*KLM – commercial team leader*  
*Ministerie van Justitie – fixed date, fixed price contract manager*  
*Amsterdam Airport Schiphol – fixed date, fixed price contract manager*  
*Deutsche Bank de Bary – interim & project manager*  
*Hoogovens – fixed date, fixed price contract manager*

*1995 – 1996 Verheul Consultants – Consultant and Project manager at BaaN*

*1990 – 1995 Siemens Nixdorf Informatie Systemen – Senior Project manager*

*1989 Netzsch Gerätebau GmbH, Bavaria, Germany – Technical and commercial consultant*

*1985 – 1989 Maple Instruments BV - managing director of a start-up*

*1983 – 1985 PIE Medical NV - Business consultant*

*1980 – 1983 ADP Network Services - Account Manager & Sales representative*